

 **XBP**GLOBAL**MACRO**

The Future of Work

By XBP Global, CXAI, and Macro Group

The XBP Smart Office Suite

The XBP Smart Office Suite is a comprehensive tech-driven ecosystem designed to eliminate the everyday friction of hybrid work environments. By unifying inbound receiving, outbound shipping, and facility services onto a single connected platform, it transforms underused real estate and scattered operations into a seamless, employee-centric space. Powered by intelligent automation and real-time data, our suite replaces manual handoffs with predictive self-service, instant alerts, and enterprise-grade compliance that turns your physical workplace into a high-performing asset.

Everyday Problem Statements Solved

-  Manual, paper-based tracking that causes lost packages and accountability gaps.
-  Inefficient outbound shipping subtly impacted by hidden carrier fees and compliance risks.
-  A lack of visibility and documentation for facility maintenance and room setups.
-  Scattered mail and disjointed operational handoffs in hybrid work environments.
-  Underutilized real estate and informal, untrackable workplace service requests.

Core Capabilities

-  Single-scan chain-of-custody tracking from the receiving dock to the final destination.
-  Real-time multi-carrier rate shopping and automated international address validation.
-  Digital logs with built-in camera capture for facility status and maintenance issues.
-  Automated smart locker integration for secure, seamless package retrieval and drop-off.
-  Configurable business rules, centralized real-time dashboards, and role-based access.

XBPSHIP

XBPSHIP simplifies the management of every outbound shipment through a single, configurable platform. Users can effortlessly rate-shop across carriers, generate labels, and ship directly from their desk or a mobile device. With built-in address validation, Hazmat compliance, and centralized billing, it guarantees speed, accuracy, and significant cost control.

XBPTRACK

XBPTRACK provides end-to-end visibility and accountability for all inbound items. Replacing paper logs with a robust system that captures data in a single scan and provides real-time recipient notifications. It seamlessly integrates with smart lockers and boosts processing efficiency by up to 60% to ensure that every package is fully auditable.

H360

XBPH360 adds a layer of visibility and accountability to facility management. It replaces informal checklists with digital logs, timestamps, and photo validation to ensure every room setup, asset sweep, and maintenance task is executed flawlessly. This enables your facility teams to meet operational standards for every room, every time.

Key Highlights

- ✓ Up to a 60% improvement in inbound processing efficiency via mobile workflows.
- ✓ Fully landed cost estimates and auxiliary-charge recovery for complex shipping.
- ✓ Timestamped accountability and real-time photo validation on every facility task.
- ✓ A unified, connected ecosystem seamlessly bridging physical spaces and digital data.
- ✓ Enterprise-grade compliance, including built-in Hazmat and denied-party screening.

About XBP Global

XBP Global delivers mission-critical workplace, print, mailroom, and reception services to over 2,000 global clients. By merging on-site operational excellence with an advanced, technology-enabled Smart Office ecosystem, XBP Global provides organizations with the seamless infrastructure needed to optimize efficiency and modernize hybrid employee experience.

About CXAI

CXAI helps organizations create personalized, seamless employee experiences across global locations and remote teams. Deployed in over 200 cities across five continents, this intelligent platform leverages data, workplace insights, and automation to elevate the employee journey and scale effortlessly.

About Macro Group

Macro Group is a premier provider of facilities management and HSE consultancy. Macro Group ensures that an organization's physical spaces align perfectly with its overarching hybrid work strategy. They specialize in transforming traditional real estate portfolios into high-performing, agile assets that support seamless everyday business operations.